

## Profile of Dr. S. Shashi Kiran

Dr. S. Shashi Kiran is an officer of the **Indian Revenue Service (Customs & Indirect Taxes), 2017 Batch**, with a distinguished academic background in medicine, holding an **MBBS** degree. His unique combination of medical training and administrative expertise has enabled him to make meaningful contributions to public administration, customs, indirect taxation, and capacity building.

He is currently serving as the **Deputy Director** at the **National Academy of Customs, Indirect Taxes and Narcotics (NACIN), Palasamudram**, where he plays a key role in the training and professional development of officers and staff of the **Central Board of Indirect Taxes and Customs (CBIC)**. In this capacity, he contributes to strengthening institutional capabilities by designing and delivering training programmes in Customs, GST, leadership, and public administration. He is also entrusted with overseeing infrastructure development at the Academy, with the objective of creating world-class facilities that meet international standards, while promoting best practices in governance and public service delivery.

Prior to his current assignment, He served as the **Assistant Commissioner** in the **Bengaluru East GST Commissionerate**, where he was responsible for the effective administration and implementation of the Goods and Services Tax (GST). His work focused on fostering voluntary compliance, facilitating trade, and ensuring transparent, efficient, and taxpayer-friendly tax administration.

Earlier, He served as the **Deputy Commissioner** at the **Bengaluru Airport and Air Cargo Complex**, one of India's premier customs formations handling international passenger and cargo operations. In this role, he supervised customs clearance, trade facilitation, passenger processing, and enforcement activities, contributing to efficient border management while safeguarding revenue and national security.

Throughout his career, He has consistently demonstrated a commitment to excellence in public service through analytical thinking, sound administrative judgment, and a people-centric approach. His diverse experience across customs administration, GST implementation, and institutional training reflects his dedication to strengthening governance, enhancing taxpayer services, and fostering professional excellence within the indirect tax administration.